

PSS2018

The Practice Seminar Series

Monday 19 November

1:00-4:00pm @ FamilyCare, Shepparton

Foundations of Cultural Competence



This 3 hour workshop introduces you to key concepts of migration, diversity and cultural competence. You will explore your own culture and values through engaging activities and reflect on how these effect workplace interactions. Finally you will discuss strategies and tools for effective cross-cultural communication.

Learning goals

- explore personal cultural understandings
- recognise the impact of culture on service provision
- Analyse successful strategies for working with people from refugee and migrant backgrounds

Cost: \$20.00 per person —limited places available.

Register [here](#)

